



## **Aspen Technology Platform Support**

**March 2019**

Aspen Technology is committed to providing timely releases of high-quality software products on current computing platforms that are well-suited for our products. We monitor industry trends and customer needs in order to select the most effective computing platforms to certify and support, periodically eliminating support for aging platforms and adding support for new platforms. This document provides a high-level summary of our current platform support strategy and near-term plans.

### **Aspen Technology General Platform Support Strategy**

We focus on support of the Windows operating system, running on x64 processors from Intel. These are the dominant platforms for our products.

Currently, Aspen Technology's Microsoft support plan anticipates supporting the elements Windows Desktop & Server, Office, and SQL Server through the extended Microsoft support end date. For example:

- When Microsoft drops support for Windows 7 in January 2020, AspenTech will drop support as well.
- Microsoft SQL Server versions that are supported include support for service packs (SP's) or cumulative patches (CU's) that Microsoft supports with these SQL Server versions.

Part of this plan assumes potential exceptions to occur, one example is if performance issues are identified.

Aspen's test environment methodology is to utilize Windows Update and SQL Server SP's/CP's on a representative sample of ENG, MSC and APM products upon notification of new Security Bulletin availability by Microsoft and new SP's/CU's. The test environments and systems are updated and observed while the application is under test and are subsequently qualified.

### **Aspen Technology V11 Supported Platforms**

V11 is the latest Aspen Technology release. The specific operating system and SQL versions supported by each Aspen Technology product can be found under the V11 option on the platform support web page: <https://www.aspentech.com/en/platform-support>

### **Platforms to be Dropped**

The tables below summarize the platform support roadmap for our products. Please review the tables for all platform changes and begin migrating away from these platforms to prepare for migration to future releases.

- ✓ Supported
- ✗ Support Dropped
- ★ Supported with known issues

**Table 1: AspenTech Roadmap – Windows**

Windows	Version of AspenTech software				Year of Microsoft's extended support end			
	V8.8	V9	V10	V11	2020	2021	2022	2023
<b>Client</b>								
Windows 10 64-bit	★	✓	✓	✓	✓	✓	✓	✓
Windows 8.1 Update 1 64-bit	✓	✓	✓	✓	✓	✓	✓	✗
Windows 7 SP1 64-bit	✓	✓	✓	✓	✗	✗	✗	✗
Windows 7 SP1 32-bit	✓	✗	✗	✗	✗	✗	✗	✗
<b>Server</b>								
Windows Server 2019					✓	✓	✓	✓
Windows Server 2016			✓	✓	✓	✓	✓	✓
Windows Server 2012 R2	✓	✓	✓	✓	✓	✓	✗	✗
Windows Server 2008 R2 SP1	✓	✓	✓	✓	✗	✗	✗	✗

**Table 2: AspenTech Roadmap – Microsoft Office**

Office Version	Version of AspenTech software				Year of Microsoft's extended support end			
	V8.8	V9	V10	V11	2020	2021	2022	2023
Office 64-bit (365 and 2016)				✓	✓	✓	✓	✓
Office 365 click-to-run 32-bit	★	★	✓	✓	✓	✓	✓	✓
Office 2016 32-bit	★	★	✓	✓	✓	✓	✓	✓
Office 2013 SP1 32-bit	✓	✓	✓	✓	✓	✓	✓	✗
Office 2010 SP2 32-bit	✓	✓	✓	✓	✗	✗	✗	✗

**NOTES:**

- Using Office 365 click-to-run, you must ensure that the Office 2016 installation is complete before installing AspenTech products.

**Table 3: AspenTech Roadmap – Microsoft SQL Server**

SQL Server Version	Version of AspenTech Software				Year of Microsoft's extended support end			
	V8.8	V9	V10	V11	2020	2021	2022	2023
SQL Server 2017				✓	✓	✓	✓	✓
SQL Server 2016			✓	✓	✓	✓	✓	✓
SQL Server 2014		✓	✓	✓	✓	✓	✓	✓
SQL Server 2012	✓	✓	✓	✓	✓	✓	✗	✗
SQL Server 2008	✓	✓	✓	✗	✗	✗	✗	✗

**\*\*Aspentech Disclaimer**

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Any such commitment must be explicitly set forth in a written contract between the customer and Aspen Technology, executed by an authorized officer of each company.