

V15TM

Software Upgrades to Drive New Levels of Operational Excellence

Including Updates to the Performance Engineering,
Manufacturing & Supply Chain, Asset Performance Management
and Subsurface Science & Engineering Suites



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Welcome to AspenTech V15

Backed by AspenTech's 40+ years of innovation and expertise, V15 enables users to advance their digitalization journey to drive operational excellence, accelerate project delivery and achieve sustainability and profitability goals.

Included in the AspenTech V15 media are:

- Subsurface Science & Engineering
- Performance Engineering
- Manufacturing & Supply Chain (Standard or Token version)
- Asset Performance Management
- Digital Grid Management
- AspenTech Inmation™ Data Fabric

What's New in V15

With the release of AspenTech V15, users can further advance their digitalization journey to achieve higher levels of operational excellence.

To learn more about the new innovations in this release, visit: <https://www.aspentech.com/en/whats-new>

Note: As most customers prefer to download the media, the default delivery option has been changed to **electronic delivery**. You will receive an email with a link to the media once your order is placed. You may also choose to receive physical media if you prefer.





Before You Begin

Thank you for choosing AspenTech. This guide will walk you through all the essential steps—from licensing and installation to learning and support—to ensure your onboarding experience is smooth, efficient and successful.



TIP: Bookmark this guide for easy reference during your onboarding!

New users should [register with AspenTech eSupport](#) for access videos, knowledge articles, customer support and more. Our award-winning experts and resources are available to assist you during the V15 upgrade process.

Support resources include:

- [eSupport Site](#) — Search solutions, submit tickets and interact with experts.
- [Chat](#) — Get instant answers through our live support chat.
- [Hotline](#) — Speak directly with AspenTech Support specialists.
- [Email Support](#) — Submit inquiries via email for detailed help.



Where Do I Start?

Video Tutorial: Installing Your License

- [How will I receive my license file?](#)
- [How do I install the Software License Manager \(SLM\)?](#)
- [How do I install my license file?](#)
- [What if I need help with my license?](#)



TIP: Keep your Support Access credentials handy; you'll use them often!

How Do I Install the AspenTech V15 Software?

Preparing Your Environment

- [What platforms and operating systems are supported?](#)

Check the [Platform Support Guide](#) for approved OS versions, hardware requirements and system prerequisites.

- **Pre-installation checklist:**

- Verify administrative access on installation machines.
- Review firewall and antivirus settings.
- Ensure network connectivity for license access.

Software and Patch Installation

- [Where and how can I get installation media?](#)

Download from the *AspenTech Customer Portal* or request physical media.

- [How do I install a specific product?](#)

Follow tailored instructions for each AspenTech product in the suite.

- [How do I install a product patch?](#)

Installers guide you through patching your products safely to the latest version.

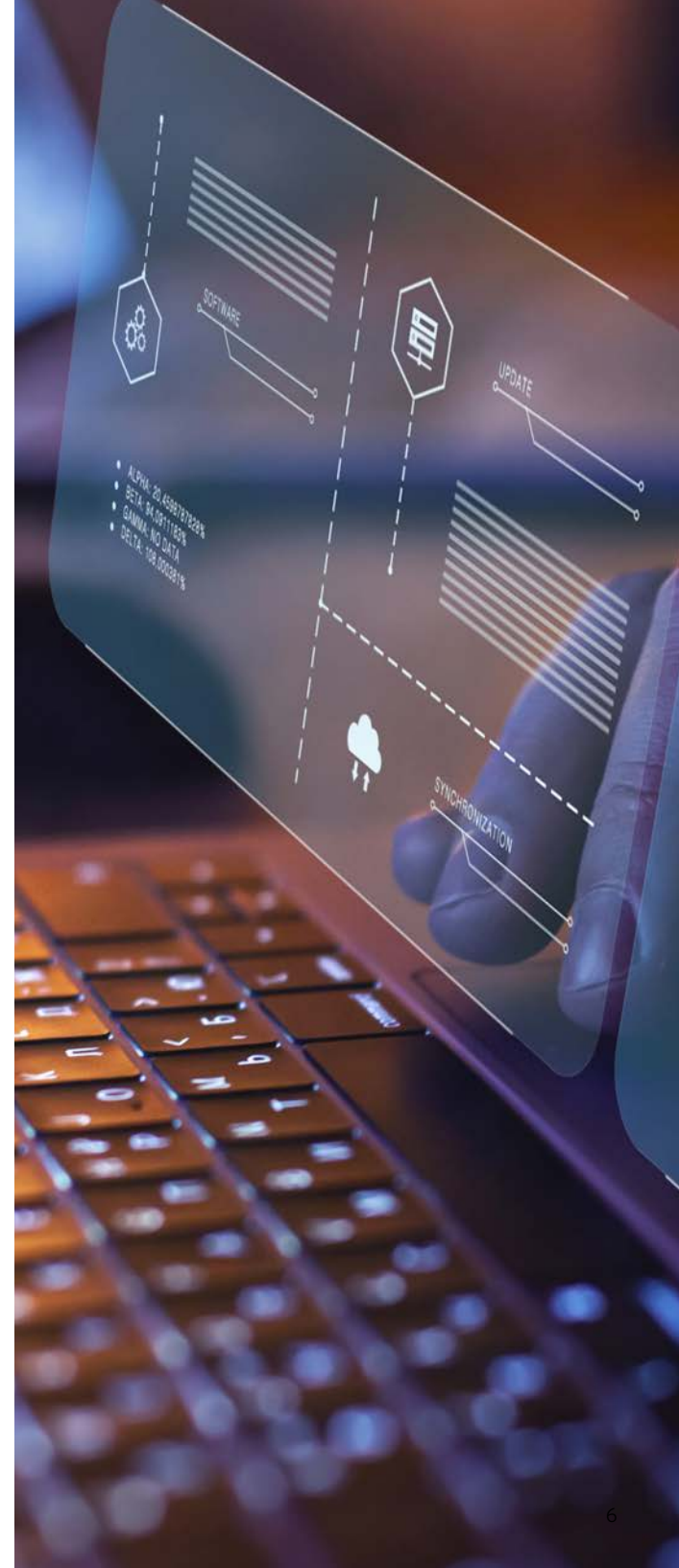
Upgrading to V15

- [How do I upgrade my software?](#)

Our *Upgrade Guide* outlines how to transition from earlier versions without data loss.



TIP: Always back up critical databases or configurations before upgrading!



Learning Resources to Maximize the Value of Your Software

Knowledge Resources

- [How do I use the Knowledge Base?](#)

Search thousands of articles, troubleshooting guides and technical tips.

- [Online Knowledge Search:](#)

Find immediate answers by searching the AspenTech Knowledge Base.

Training and Certification

- [Where can I get trained \(AspenTech University\)?](#)

Attend instructor-led or online training courses for your products.

- [How do I access AspenTech eLearning?](#)

Train at your convenience with self-paced modules.

- [How do I sustain competency across my organization?](#)

Use organizational learning plans through AspenTech University.

- [How do I join the AspenTech Certified User Community?](#)

Showcase your expertise by getting certified and joining our elite community.



TIP: Certification improves not only skills but also career growth!





About Aspen Technology

Aspen Technology, now part of Emerson, is a global software leader helping industries at the forefront of the world's dual challenge meet the increasing demand for resources from a rapidly growing population in a profitable and sustainable manner. AspenTech solutions address complex environments where it is critical to optimize the asset design, operation and maintenance lifecycle. Through our unique combination of deep domain expertise and innovation, customers in asset-intensive industries can run their assets safer, greener, longer and faster to improve their operational excellence.

[aspentech.com](https://www.aspentech.com)

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